

LiquidityBook

Job Description: Implementation Analyst

Target Start Date: ASAP

Salary: Competitive, to be discussed individually based on candidate experience

Job Description

LiquidityBook, a financial technology firm offering software products to hedge funds, asset managers, banks and brokers, is seeking a bright, motivated and analytically minded individual to provide client services, technical support and deployment expertise to its growing U.S. client base. The candidate must be a self-starter who likes problem solving, possesses a keen technical aptitude, is proficient at learning new systems and technologies quickly and thrives on working in a fast-paced, dynamic and entrepreneurial environment. The role involves heavy collaboration with internal project managers, developers and external clients, so applicants must be articulate and possess effective written and verbal communication skills and the ability to maintain a calm and professional demeanor while solving challenging problems.

The candidate should possess 2-3 years of post-university work experience in a technology-related role within the financial services vendor space, or in a comparable role at a buy-side or sell-side market participant firm; the ideal candidate will have this same level of experience at an OMS/PMS/EMS vendor firm and possess a working understanding of the FIX protocol.

Company Description

LiquidityBook is a fast-growing and highly regarded fintech firm that provides end-to-end, fully hosted electronic securities trading solutions for capital market participants. Our clients vary from multi-billion-dollar hedge funds to the largest global banks/institutional brokerage houses. Our product and service suite ranges from the Order Management (OMS) and Portfolio Management (PMS) systems that allow hedge funds to electronically trade and monitor positions, to the FIX connectivity that allows securities orders to be digitally transmitted between market participants and exchanges, as well as risk and compliance modules.

Functions & Qualifications Overview

- **Primary Job Functions**

- Efficiently manage to completion onboarding projects for hedge funds and asset managers.
- Analyze project requirements and provide complete documentation of the creation of functional analyses, runbooks and workflow reports.
- Identify and internally communicate software defects and draft technical proposals for client-requested changes in any product.
- Provide onsite and remote training for front office, back office, portfolio managers and compliance officers on the LiquidityBook product suite and compose training documentation as needed.
- Manage firm's vendor-client relationships, which include technology teams, prime brokers, fund administrators and executing brokers on behalf of the client.

- Consistently follow up with clients post-project, with the core purpose of enhancing user experience and identifying any upsell opportunities.

- **Candidate Qualifications and preferred attributes:**
 - Bachelor's degree or University degree equivalent required
 - 2-3 years of experience preferred; recent graduates also encouraged to apply
 - Analytical thinking, problem solving and the ability to manage multiple projects and client expectations
 - Experience with databases and knowledge of SQL
 - Experience with Java and/or Python is a plus
 - Working understanding of the FIX protocol
 - Exceptional communication and relationship-building skills
 - Technical aptitude and desire to learn new technologies and languages
 - Working knowledge and deep interest in financial markets and the investment process
 - Able to work in a team setting and meet strict deadlines